



Presence Switzerland (PRS) is an agency of the Federal Department of Foreign Affairs. It is responsible for managing Switzerland's official presence abroad, and as part of this mandate it implements the Federal Council's strategy on Switzerland's communication abroad. PRS supports the protection of Switzerland's interests by using various public relations tools. Its tasks include transmitting general knowledge about Switzerland, the forging of understanding for Switzerland, as well as a portrayal of Switzerland's diversity and attractiveness.

PRS implements this mandate through projects abroad, hosting visits by foreign journalists and decision-makers to Switzerland, developing and distributing information media in other countries about Switzerland and managing Switzerland's appearances with temporary physical communication and networking platforms such as the House of Switzerland at Olympic and Paralympic Games or the Swiss Pavilion at World Expos.

For the **Swiss Pavilion** at the World Expo 2025 in Osaka, we are offering from 1st April 2025 to 18th October 2025 the position of:

Team leader visitor experience

Your main tasks:

- Leading the visitor experience team together with other team leaders in tasks specifically related to this event, as well as in administrative and personnel matters
- Providing information about the Swiss Pavilion and about Switzerland in general
- Welcoming, assisting and advising guests and VIPs to the House of Switzerland
- Participation in the preparation and staging of events
- General support for operations

Your profile:

- Experience in the same or a similar position
- Very good knowledge of English and good knowledge of Japanese with the interest in expanding language skills on site. Knowledge of German and/or French is an advantage
- Organizational flair and the ability to improvise
- High motivation to provide a service
- A talent for networking and assessing situations quickly
- The ability to work independently and with a sense of responsibility
- A friendly attitude and the ability to handle stress even in hectic situations
- Reliability, a team attitude, stamina and patience
- Willingness to take on additional tasks spontaneously outside the agreed job description
- A neat appearance, natural customer-orientation and self-confidence in dealing with others.

Your benefits:

- Your train ticket from place of residence to the airport and back is paid
- Your flight to Osaka and back is organized and paid
- Your fares within Osaka are paid
- Accommodation (single room/bathroom) is provided
- Monthly salary of 3'400 Swiss francs

General conditions of employment:

- Workplace: **Swiss Pavilion** in Osaka
- You will work as part of a team, including the weekends. 41.5 hours' work per week over 5 working days, 5 weeks' holiday/year
- You must be at least 18 years old
- For persons resident in Switzerland: Swiss citizen or valid Swiss working permit
- Employment in accordance with Swiss law of obligation. Berne is the place of jurisdiction.

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